



Hopedale Medical Complex

Financial Assistance Policy-Plain Language Summary

Hopedale Medical Complex (HMC) is committed to providing charity care to persons who have healthcare needs and are uninsured, underinsured, ineligible for a government program, or otherwise unable to pay, for medically necessary care based on their financial situation. HMC strives to ensure that the financial capacity of people who need health care services does not prevent them from seeking or receiving care. HMC will provide, without discrimination, care of emergency medical conditions to individuals regardless of their eligibility for financial assistance or for government assistance.

Services Eligible under this Policy:

- Emergency Medical Services provided in an emergency room setting.
- Non-elective services provided in response to life-threatening circumstances in a non-emergency room setting.
- Medically Necessary Services, evaluated on a case by case basis at HMC's discretion.

Method by Which Patients May Apply for Charity Care:

- Completion of a Financial Assistance Application which can be obtained by:
 - Telephone: 309-449-4377 to have an application mailed to you
 - In Person: Patient Accounting office to pick up an application.
 - Website: www.Hopedalemc.com to print an application.
 - Patient statements: Financial assistance application on the back of statement.
- Return the application with the requested documentation/income verification to:
 - Hopedale Medical Complex, Attn: Patient Financial Assistance, P. O. Box 267, Hopedale, IL 61747

Eligibility Criteria for Charity Care:

Services eligible under this policy will be made available to the patient on a discounted level, in accordance with financial need, as determined in reference to the Federal Poverty Levels (FPL) in effect at the time of application.

- Patients whose family income is at or below 200% of the FPL are eligible to receive free care.
- Patients whose family income is above 200% but is less than 600% of the FPL may be eligible for discounted care. These applications are reviewed on a case by case basis utilizing several criteria.

Charity for Nursing Home and Commons

All of this policy will be in effect for assessing the awarding of financial assistance for Nursing Home and Commons patients with the exception that these patients will be asked to complete lengthier application to take into consideration all the patient's assets and ability to pay for a longer period of time.